

# Online vision tools

Convenient online services and information



As a *Lincoln VisionConnect*<sup>®</sup> member, you can easily access vision plan information and a variety of tools that help you:

## Find a provider

- Learn more about how to use your vision benefits
- See what eyewear is best for you
- Discover contact lens and Lasik discounts
- Register for an online member account to:
  - Review your benefits, both in and out of network
  - Print an ID card
  - And more

## Register in three easy steps!

**Register by going to [lvc.lfg.com](http://lvc.lfg.com).** On the left-hand side of the home page, select **Register Now**. On the registration page:

1. Enter your subscriber ID (if known) or the last four digits of your Social Security number.
2. Enter your personal and contact information. **Use the exact name used to enroll**, including applicable full first names, maiden names, hyphens and suffixes.
3. Choose your unique user name, password and a four-digit PIN. Select **Create** to finalize your account setup.

**If you have problems registering, contact Customer Service at 800-440-8453.**

## Find a vision provider

Search for your own doctor or other nearby providers who offer the services you need, including handicap accessibility, additional spoken languages or weekend office hours. Locate a provider in a few easy steps:

1. Visit **[lvc.lfg.com](http://lvc.lfg.com)**. On the right side of the page, use the **Provider Quick Search**.
2. In the **Provider Quick Search** box, enter a ZIP code or street address.
3. Click the **Search** button to display a list of providers close to you.

## Lincoln VisionConnect<sup>®</sup> benefits

### How to utilize your vision benefits

- 1 Find a participating provider by clicking Provider Quick Search on <http://lvc.lfg.com> or by calling 800-440-8453.
- 2 Log on to your online member account to review your benefits before you visit a provider or to print a vision ID card.
- 3 When you visit a provider, you may be asked for your date of birth and subscriber ID (if known).

**Note to providers:** For more information about this vision plan, or to receive authorization for service, please visit us online at [www.spectera.com](http://www.spectera.com) or call 800-638-3120.

This card is not required for service and does not guarantee benefit eligibility.

*Lincoln VisionConnect*<sup>®</sup> is underwritten by UnitedHealthcare Insurance Company. UnitedHealthcare Insurance Company is not a Lincoln Financial Group<sup>®</sup> company.



## Print an ID card

While a plan ID card is not required to receive vision care, you have the option to print a card online or even save it to your computer through your online member account:

- **Log in to [lvc.lfg.com](http://lvc.lfg.com)**, using your user name and password.
- **Select Print ID Card** on the *Lincoln VisionConnect*® portal screen.
- **Select the member you want an ID card** for from the drop-down menu; click the **Get ID Card**, and print or save.

## In- and out-of-network claims

### Things to remember:

- **If your vision provider is in network**, you don't need to submit a claim form or voucher. *Lincoln VisionConnect* plan members are supported through the Spectera vision network – just identify yourself as a Spectera customer when you visit your network provider, and their office will process the claim.
- **If you choose an out-of-network provider**, you can access a claim form at [LincolnFinancial.com](http://LincolnFinancial.com). On the top of the Lincoln home page, go to CONTACTS, FORMS & CLAIMS, select **Employee benefits** and Find a form. Submit your completed form to:

Claims Department – *Lincoln VisionConnect*  
P.O. Box 30978  
Salt Lake City, UT 84130  
Fax: 248-733-6060

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MAP 8/20 **Z01**

**Order code: VIS-0TOOL-FLI001**



### Submit out-of-network claims to:

**Claims Department – *Lincoln VisionConnect***

P.O. Box 30978

Salt Lake City, UT 84130

Fax: 248-733-6060

(Claim cover sheet can be found on member website.)

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